

Quality of Journey

Q8. At the bus stop do you find that there are timetables available and readable should you need them?

	<i>Timetable for every service</i>	<i>Timetable for some services</i>	<i>No timetables</i>	<i>Don't know</i>
A: Availability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If timetables are provided...

Q9. How would you describe the condition of the timetables

	<i>Not defaced at all</i>	<i>Slightly defaced but still readable</i>	<i>Badly defaced and impossible to read</i>	<i>Don't Know</i>
B: Condition	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q10. Is the Electronic information display working?

Yes	<input type="checkbox"/>	N/A	<input type="checkbox"/>
No.....	<input type="checkbox"/>		

Q11. Does the Electronic information display appear accurate?

Yes	<input type="checkbox"/>	N/A	<input type="checkbox"/>
No.....	<input type="checkbox"/>		

Cleanliness & Condition of Bus Interior

Q12 Service number and operator

	<i>Free from dirt/grime</i>	<i>Dirt/grime in a few places</i>	<i>Dirty throughout</i>
A: Cleanliness of seats	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<i>Free from litter</i>	<i>A few pieces of litter</i>	<i>Lots of litter</i>
B: Litter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<i>Yes easily</i>	<i>Only partially</i>	<i>Not possible to see out</i>
C: Can you see out of the windows	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<i>Free from etches and scratches</i>	<i>Scratches and etching in a few places</i>	<i>Lots of scratches and etching</i>
D: Condition of windows	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Safety

Q13. Are you aware of the 'See Something Say Something' campaign?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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Q14. If yes, have you seen the 'See Something Say Something' poster on display on buses?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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Q15. How would you rate personal safety when travelling by public transport

Very good	<input type="checkbox"/>
Good.....	<input type="checkbox"/>
Average.....	<input type="checkbox"/>
Poor.....	<input type="checkbox"/>
Very Poor.....	<input type="checkbox"/>

Q16. Are there any suggested improvements or comments you would like to make? *(please use another sheet if more space is needed)*

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Q17. If this event had not been planned would you have raised this issue with any other organisation?

Yes

No

Q18. Please indicate if you would like a written response?

Yes Please complete your contact details below

No

Data Protection Act: Centro and partners in "Your Public Transport Matters" may, in pursuing the issues raised, pass these details amongst the relevant partners. I understand that these details may be filed in a database.

Name

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Address

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Postcode

Email (if appropriate)

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